

# warranty **claim**

In order to submit a warranty claim we require the following: 1.) serial number(s) or proof of purchase if no serial number can be provided, 2.) photos of the defect/damage, and 3.) a full description of the problem.

Person filling out this form:  Distributor  Builder  Homeowner/End User

For Distributor Use Only:

PO Number

Claim Number

Action Requested:

Credit Only  Replace Only

## distributor/seller **contact information**

## replacement product **shipping address**

Company Name

Customer Name

Branch Number/Location

Branch Number/Location

Contact Name

Street Address

Phone

City/Province/Postal Code

Email

Phone

Qty	Part #	Part Description	Detailed Explanation of Issue*	Serial # Sticker

\*Photos are required for claim processing. Please email them to [info-au@srsmith.com](mailto:info-au@srsmith.com)

I, the undersigned, certify that the above mentioned product(s) has been or will be appropriately destroyed or returned to S.R.Smith for review. In no event shall the above mentioned product(s) be resold.

Customer Signature

Printed Name

Title

Today's Date

**Please fax to 07 3812 1187 or email [info-au@srsmith.com](mailto:info-au@srsmith.com)**

phone 07 3812 2283  
fax 07 3812 1187  
web [www.srsmith.com/au](http://www.srsmith.com/au)

