



SPLASH!™ AQUATIC PATIENT HOIST SERIES

OWNER'S MANUAL & MAINTENANCE PROCEDURES



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Read these instructions in their entirety before installation and use:

INTRODUCTION

Reading this document will help ensure safe operation and maintenance of the Splash! 300-0000/EU/K - Splash! Hi-Lo 350-0000/EU/K - Splash! Extended Reach 370-0000/EU/K - Splash! Spa 375-0000/EU/K - Splash! ER Hi/Lo 385-0000/EU/K.

INTENDED HOIST USER

All of S.R. Smith's aquatic patient hoists have been designed to assist anyone who has problems entering or exiting a swimming pool or spa - the only restriction is that the User does not exceed the weight limit of the product (300 lb/136 kg to 400 lb/181 kg depending upon model). It is the responsibility of the hoist Owner to ensure that the correct safety procedures have been put in place and a risk assessment carried out. If a User is mentally challenged or has severe physical disabilities these issues must be taken into account to determine the number of persons required to complete the transfer onto the seat and the number of persons required to be in the water, ready to receive the User. The seat belt must be attached to the seat and fully fastened and used during each transfer.

Our goal is to provide our customers with the most advanced and innovative designs offering exceptional quality at affordable prices. All of our hoists meet the specifications set forth by the Access Board - ADAAG 2004 (US only), Medical Device Directive, 93/42/EEC, RoHS2 Directive 2011/65/EU, EN 50581:2012 and ISO10535:2006 including repeating the lifting cycle of the hoist (lift) for a total of 11,000 cycles. The hoist system and AC powered battery charger complies with EN60601-1-2, 2007/03.

US Patent No. 5,790,995 Splash! and the Splash! Logo and LiftOperator are registered trademarks of S.R. Smith, LLC.

WARNINGS AND SAFETY SUMMARY



DANGER – FAILURE TO FOLLOW THESE WARNINGS, INSTRUCTIONS AND THE OWNER'S MANUAL MAY RESULT IN SERIOUS INJURY OR DEATH



WARNING

- **ADULT USE ONLY** – Use by children with adult supervision only. Only persons healthy enough for water activities should use the SPLASH!. Users should consult with their physician to determine if water activities are appropriate for the User.
- Seat belt is to be used at all times during user transfer.
- **NO JUMPING/DIVING/CLIMBING** – Do not jump/dive from or climb on hoist.
- Limit for use is ONE PERSON weighing less than the maximum weight limit of – 400lbs (181kg) for the SPLASH! And SPLASH! Hi/Lo and 300lbs (136kg) for the SPLASH! 300 and SPLASH! Extended Reach. Use only for transfer of user not as a hoist or crane.
- **PINCH/CRUSH HAZARD** – Always keep hands and fingers clear of hoist arms during use.
- The battery must be completely removed from hoist and located away from pool deck for charging.



CAUTION

- **BATTERY CHARGE LEVEL** – Check Battery Level before each use. Battery must show GREEN >50% charge level before use. When YELLOW <50% charge level is shown the battery must be fully charged before use. When RED <25% charge level is shown the hoist must not be used and the battery must be fully charged before use.
- **DAMAGE MAY RESULT** – Do not use the seat or seat frame to move or position the Splash!.
- **DAMAGE MAY RESULT** - Do not allow excessive moisture to collect in the battery case, it can affect battery and hoist performance and could lead to battery failure and/or the hoist failing to operate.



WARNING

**LIMIT FOR USE IS ONE PERSON
WEIGHING LESS THAN THE
MAXIMUM WEIGHT LIMIT OF
300 lbs (136 kg)**



WARNING

**LIMIT FOR USE IS ONE PERSON
WEIGHING LESS THAN THE
MAXIMUM WEIGHT LIMIT OF
400 lbs (181 kg)**



WARNING

**Pinch Points.
Moving part can
crush or cut.
KEEP CLEAR.**

Model / Product No. _____
Product Name _____



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24 VDC

DECK PROFILE SHEET

Aquatic patient hoists are application specific. A completed Deck Profile Sheet helps to ensure the hoist model will work for the intended application. S.R. Smith reviews all submitted Deck Profile Sheets as a service to our customers, free of charge. Before installing the pool hoist, the installer must review and confirm the information provided on the Deck Profile Sheet. If the description of the application does not match the installation site, a new Deck Profile Sheet must be completed and submitted to S.R. Smith.

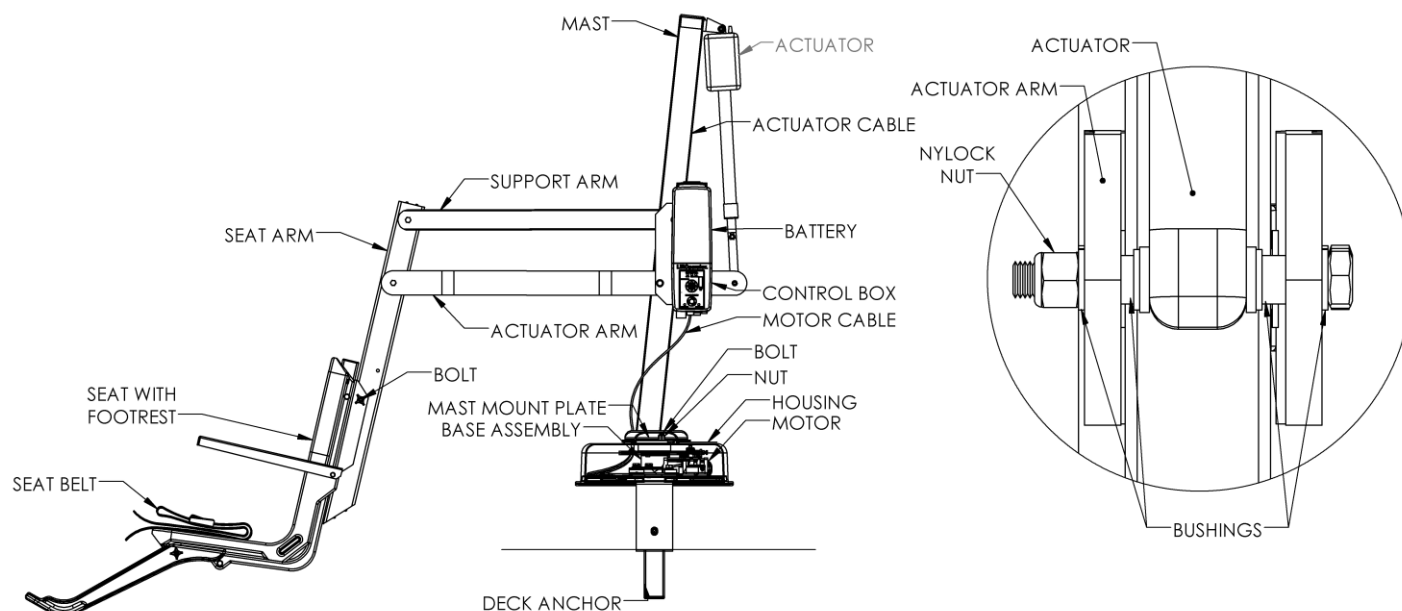
To complete the Deck Profile Sheet online, visit www.srsmith.com/liftprofile, contact Customer Service at (800) 824-4387 or email customercare@srsmith.com.

PRODUCT OVERVIEW

S.R. Smith's Splash! aquatic hoists are designed for safety, as well as consistent, reliable operation. It is essential to follow all instructions in this owner's manual, as well as all warning labels located on the product to ensure safe operation, proper performance and to avoid injury.

The Splash! Aquatic Patient Hoist series are a semi-portable hoist system designed so that individuals with disabilities and mobility impairments can have universal access to any type of swimming pool or spa. Powered by a 24 volt rechargeable battery, the lifting motion is provided by a screw driven electronic actuator and an electronic gear motor provides the turning motion. The Splash! is available in a Spa version for use with above-ground pools and spas; a Hi/Lo version for facilities with both above-ground and ground level pools and spas; and an Extended Reach version for facilities with longer deck to water requirements. Although the Splash! must be operated from a stationary deck anchor it can be transported using the Splash! Caddy. The Caddy is designed to facilitate lifting the Splash! out of the deck anchor and also serves as a storage rack when the hoist is not needed. The maximum lift capacity for Splash! / Splash! Hi-Lo / Splash! Spa models is 400 lb/181 kg. The Splash! Extended Reach is 300 lb/136 kg. Only persons healthy enough for water activities should use the Splash!. Users should consult with their physician to determine if water activities are appropriate for the User.

SPLASH! - PRODUCT COMPONENTS



COMPONENT DESCRIPTION

The Base Assembly is made up of several components described below:

Base Assembly - Mounts to the pool deck or concrete boat dock.

Base Insert Stem - Slides into the anchor sleeve that is installed on the pool deck or dock.

Housing - ABS plastic cover shields base assembly components from weather. Must be in place prior to installing the mast assembly.

Attachment Cover - Slides down over housing to cover hardware (bolts and washers).

LiftOperator Control Box - The unit controls all hoist operations identical to the user hand set. Three cables connect to the bottom of the Control Box to enable operation of the hoist. The largest connector is for the hand control. Connector # 1 is for the motor cable (red stripe). Connector # 2 is for the actuator cable (green stripe).



Touchpad Control –

The touchpad control arrow keys can be used in the event that the hand control is out of reach or fails. Simply press and hold the arrow for the desired action for one movement at a time – Up, Down, Left, Right Releasing the Arrow stops movement.

CONNECTOR 1
(MOTOR CABLE)

CONNECTOR 2
(ACTUATOR CABLE)

Battery Level LED Indicators –

The Battery Level LED Indicators show battery charge levels. The LED's will illuminate when either the touchpad control or the hand control is activated and will stay lit for 10 seconds. At greater than 50% the LED glows Green, at less than 50% the LED glows Amber, and less than 25% the LED glows red and indicates the battery requires charging. If the less than 25% LED glows red, do not operate the hoist. Remove the battery and fully charge before use.

Service Required LED –

The Service Required LED will illuminate when the battery pack has been removed/replaced 120 times - approximately once every 4 months. This indicates that required maintenance for the hoist must be completed. Please see the maintenance section of the Hoist Owner's Manual for the requirements. The Service Required LED can be reset by inserting a standard FAT-formatted USB mass storage device (not included) into the USB Port on the bottom of the controller. **When the service light is illuminated the hoist must not be used until required maintenance is performed.**

Emergency Stop Button –

In the event of an emergency, or if you need to stop hoist movement immediately, pressing the Emergency Stop Button (red button on the control) will stop all hoist movement. At the same time an audible alert will sound for 10 sec. then pause for 5 sec. and then the sequence will repeat until the button is reset by turning it in the direction of the arrows on the button (clockwise). The Emergency Alert LED will also flash Red when the button is pressed and will remain flashing until the button is reset.

The Emergency Alert (audible and LED) can be activated by pressing any two buttons on the hand control at the same time (provided with the hoist). This will stop all hoist movement and activate the audible alert and the Red LED will flash. Once both buttons are released, the hoist will return to normal operation and the emergency audible alert will silence.



4-Button Hand Control

USB Port –

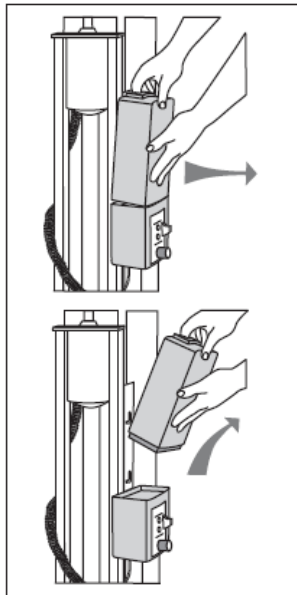
The LiftOperator control contains a USB port that is used to download the performance log of the hoist. Using any standard FAT file formatted USB memory stick (widely available through retail outlets) insert the stick into the slot on the bottom of the control on the far right hand side. Press any of the touchpad control arrows; all three of the Battery Level LED's will flash. During downloading the Green greater than 50% Battery Level LED will flash. If the unit has a problem downloading the performance log the Red less than 25% LED will flash. Remove the USB from the port and re-insert it. If the Red 25% LED flashes again, confirm that the USB you are using is FAT file formatted. The information from the USB can be downloaded to a PC for review and/or copied to a spread sheet. The performance log will retain approximately 7,600 events. Once the file is full it will remove the oldest event and replace with the newest.

After the summary data, the events are shown with the oldest first. The first column is the time in seconds from that last event. The second column is the text describing the event. The third column is duration of the activity noted in seconds.

An example of a short log file:

| <u>Activity</u> | <u>Description</u> |
|-----------------------|--|
| dev_id_upper,0 | Programing data |
| dev_id_lower,1 | Programing data |
| fw_rev,90 | Firmware rev. |
| batt_volt_float,24929 | Non-loaded battery voltage in millivolts |
| batt_volt_load,21487 | Loaded battery voltage in millivolts |
| batt_capacity,99 | Estimated battery capacity in % |
| charge_starts,8 | Number of times charging was attempted |
| charge_completes,1 | Number of times charging was finished successfully |
| 0,power_on,1 | Connecting Battery Pack |
| 2,alert_pressed, | Emergency Button pressed |
| 3,alert_released, | Emergency Button released |
| 8,lift_up,2 | Hoist movement - up |
| 5,lift_down,2 | Hoist movement - down |
| 11,lift_up,2 | |
| 4,turn_left,2 | Hoist movement - turn left |
| 3,turn_right,1 | Hoist movement - turn right |
| 3,log_write, | USB File Download |

Battery Pack - The battery pack is located on top of the Control Box and is removable.



To remove - pull the battery pack away from the mounting plate so that the latch on the battery pack clears the side tabs on the mounting plate - then lift the battery pack up and away from the Control Box.

To replace - align the battery pack with the mounting plate so that the latch will drop over the center tab and that the bottom of the battery pack will fit in the recessed area on top of the Control Box. Lower the battery pack in place so that the latch is fully captured by the mounting plate and the battery pack drops fully seated onto the Control Box.

The battery must be completely removed from the hoist and located away from the pool deck for charging.

The battery pack should be charged daily. Do not allow battery to fully discharge, as it will shorten battery life.

The battery pack has an LED indicator near the plug-in-port. It will glow Red when first plugged into the transformer. If the LED remains Red this indicates the battery pack needs charging. When fully charged the LED will glow Green. If the battery is fully charged and is plugged into the transformer the LED will glow Red for approximately 10 sec. then glow Green. If the LED flashes Red when plugged in this indicates a fault with the battery and indicates the battery pack should be replaced. All batteries are inspected prior to shipment. See warranty policy regarding battery replacement for problems after sale. Batteries have a normal lifespan of between 2-3 years, depending on use and care. A fully charged battery will provide approximately 30 to 40-lifting cycles, depending on the weight of the users. Prior to use the battery charge level should be checked by observing the LED indicator above the charger plug to ensure sufficient charge level. The charger must be connected to the battery to view the LED.

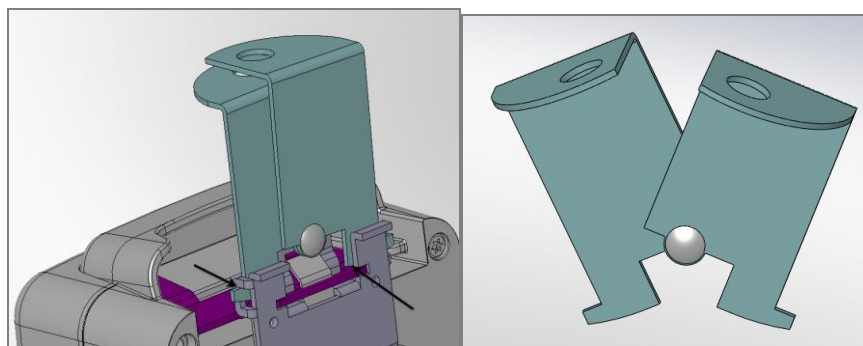


It is not necessary to fully discharge the battery prior to charging. Battery should be charged daily and cannot be overcharged. It takes up to twelve hours to fully charge depending upon battery usage. Do not allow battery to fully discharge, as it will shorten battery life.

Do not drop the battery, as it could cause the unit to fail. If the battery case is cracked do not use and replace the battery. During temperature extremes beyond the range of 41 F (5 C) to 104 F (40 C) remove battery and place in a controlled environment or battery life may be shortened.

Battery Disposal - The batteries located inside the battery pack are recyclable and shall be disposed of in accordance with applicable local, state/provincial or federal/national regulations.

Locking Plate Assembly - The battery pack can be secured to the mounting plate using the provided lock plate assembly. To install open the lock plate so that the bottom tabs are moved close to one another to allow the lock plate to be inserted into the slots on the mounting plate secured to the hoist. Close the lock plate assembly so that the tabs are captured by the slots. Insert a padlock (not provided) through the holes on the lock plate assembly to secure it.



Hand Control - The four button unit controls all hoist movements. The arrows indicate direction of movement. Control is fully waterproof and meets IP67 standards.

Mast - This vertical piece is bolted to the base assembly.

Actuator - Attached to mast, this part powers the up and down movements of the hoist.

4-Button Hand Control

Rotation Motor Assembly – Consists of mounting plate, 24-volt motor and small gear.

Hub Assembly – Consists of hub, bearings, shaft, large gear and mast mounting plate.

Horizontal Support Arms - These two support arms connect the mast to the seat support arm. The longer horizontal support arm (actuator arm) connects to the actuator and initiates the lifting movements.

Seat Support Arm - Connects seat to the horizontal support arms.

Seating System - The seat is manufactured from roto-molded plastic with a stainless steel frame. The seat comes standard with a seatbelt.

The seatbelt must be used during each use. It is recommended that the seat be rinsed off with fresh water between each use and cleansed daily with a disinfectant solution of 1:100 dilution of household bleach to fresh water and then rinsed with fresh water. In the event of a contamination incident such as patient/user excreta - cleanse seat and seatbelt immediately with the above disinfectant solution. Do not use seatbelt if it is damaged or becomes worn.

Armrests are included as a standard item on all S.R. Smith hoists. The armrests are designed so they can be rotated up out of the way during transfer.

This hoist seat assembly is designed to be used exclusively with S.R. Smith aquatic access hoists.

UNPACKING & ASSEMBLY INSTRUCTIONS

REFER TO THE DIAGRAM (page 19) FOR PARTS IDENTIFICATION.

READ THESE INSTRUCTIONS IN THEIR ENTIRETY BEFORE UNCRATING THE SPLASH!

Prior to opening the pallet, inspect the external condition for any visible damage. It is important that any damage be noted on the Bill of Lading. Immediately notify S.R. Smith or your Authorized Reseller of missing or damaged parts.

Ensure mounting anchor has been installed in the correct location in the pool deck for proper hoist operation. It is recommended that the anchor be installed by a person familiar with installing pool deck equipment.

The Splash! is shipped on a covered pallet and is VERY HEAVY. You will need the following tools for unpacking and assembly:

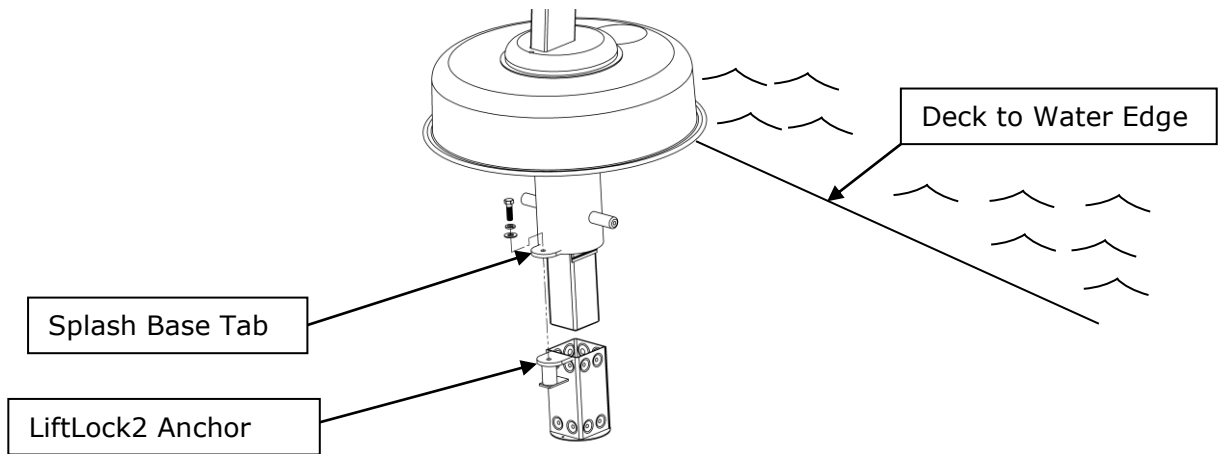
- 3/4" or 19mm socket wrench
- 9/16" or 14mm socket and 9/16" or 14mm wrench
- small flat blade screwdriver
- knife or cutters to cut shrink-wrap/bands

Unpacking & Assembly Procedure for the Splash!

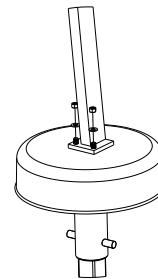
1. Cut open enclosure bag around the pallet - carefully remove plastic.



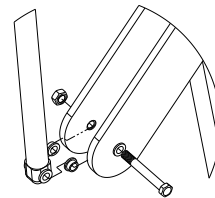
2. Cut bands around components.
3. Remove the accessory box and seat assembly. DO NOT remove housing cover. It is attached to the base.
4. Lift the base unit and insert it into the deck anchor using the metal handle located on the top of the Housing. DO NOT LIFT BASE UNIT USING PLASTIC HOUSING. Make sure that the tab located on the side of the Splash! base is aligned with the threaded tab in the LiftLock2 deck anchor. Use the 3/8" hex bolt, lock washer, and flat washer to secure the Splash! base to the LiftLock2 anchor. If you are installing the hoist in a pre-existing anchor that does not include a threaded tab, contact S.R. Smith for information on a retrofit kit. Once the hoist base has been placed into the deck anchor, unfasten the nuts and remove and discard the metal handle.



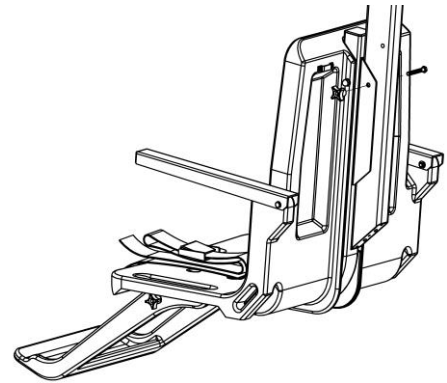
5. Position the mast assembly onto the housing cover by lowering the mast base onto the studs protruding from the housing. Attach the washers and lock nuts onto the studs and fully tighten using a 3/4" or 19mm socket wrench. Slide attachment cover to cover the bolts.



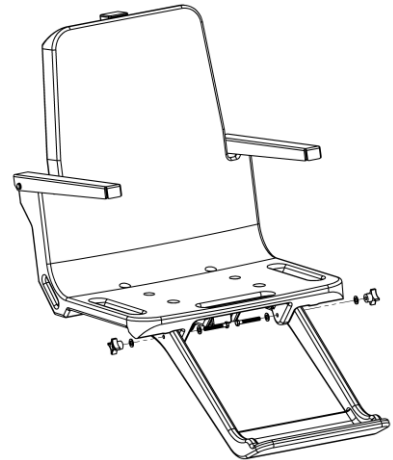
6. Remove plastic from mast assembly. Remove 3/8" (10mm) bolt and nut from actuator arm end. Following the illustration - attach actuator end to end of actuator arm using the same 3/8" (10mm) bolt and nut. Fully tighten bolt and nut using 9/16" (14mm) socket and wrench.



7. Remove twist tie and uncoil cable on top of housing. Insert plug (with red stripe) into connector #1 on Control Box. Insert cable into wire chase on front of mast, then push to close/lock wire chase. Make sure plug is secure.
8. Remove twist-tie and uncoil actuator cable at bottom of mast.
9. Insert actuator cable plug (green stripe with the "o" ring) into connector #2 on the Control Box. Make sure plug is secure.
10. Remove and unwrap hand control from accessory carton. Insert plug into large connector on the Control Box and hang hand control on handle. Make sure plug is secure.
11. Attach battery to Control Box. To remove battery, pull slightly away from mounting plate and lift battery pack off of the Control Box.
12. Check up and down controls for proper operation - both touch pad and hand controls.
13. Check side to side controls for proper operation – both touch pad and hand controls.
14. Check Emergency Stop button for operation/activation of internal sounder.
15. ***Remove the battery and charge it fully before users begin to use the hoist.***
16. Attach seat assembly with bolt and thumbnut in appropriate hole. For storage, seat can be attached facing inward for less space.



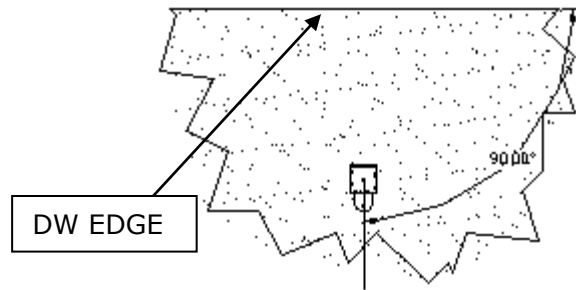
17. Attach footrest to seat with bolts and thumbnuts.



POOL DECK INSTALLATION FOR THE SPLASH! LOCKING ANCHOR

Ensure Locking Anchor has been installed in the correct location in the pool deck for proper hoist operation. It is recommended that the anchor be installed by a person familiar with installing pool deck equipment.

The optimal mounting distance for the deck anchor is between 12"/30.5 cm to 18"/46 cm from the edge of the pool. Please call S.R.Smith with any questions concerning deck anchor placement or if the SPLASH will work in your installation.



Locking Deck Anchor

(Install the anchor so the locking tab is perpendicular and furthest away from the Deck to Water (DW) edge)

INSTALLING AN ANCHOR IN A CONCRETE DECK

The proper installation of the anchor depends on the construction and condition of the deck. If the deck meets the thickness and re-enforcing requirements shown in Appendix A then the anchor can be installed according to the instructions outlined in Appendix A.

If the existing deck does not meet the requirements outlined in Appendix A then the anchor can be installed per the instructions in Appendix B or C, or you can consult with an engineering professional.

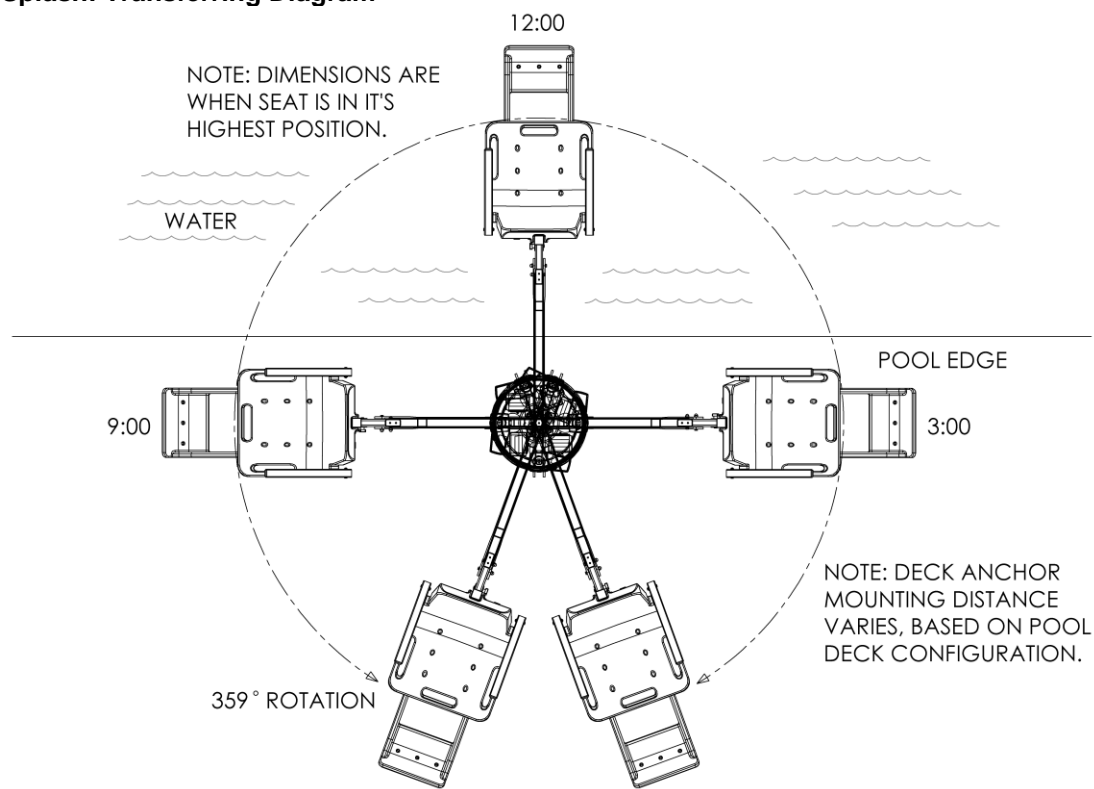
The deck anchor reaction loads can be found in the Specification Section of this manual.

Properly bond the anchor socket using the attached bonding screw per local codes

USING THE Splash! Hoist

Obey all User Instructions listed in the Owners Manual whenever using hoist. Obey all Caution, Warning, Operating Instruction(s) and Labels located on the hoist whenever using. It is the responsibility of the hoist Owner to ensure that the correct safety procedures have been put in place and a risk assessment carried out. If a User is mentally challenged or has severe physical disabilities these issues must be taken into account to determine the number of persons required to complete the transfer onto the seat and the number of persons required to be in the water, ready to receive the User. If the Splash! will be used by a disabled person living on their own, a communication device should be installed in the area of use to call for assistance in the event of an emergency. Only persons healthy enough for water activities should use the Splash!. Users should consult with their physician to determine if water activities are appropriate for the User. Keep fingers and hands clear of hoist arms during use.

Splash! Transferring Diagram



TOP VIEW - RANGE OF MOTION

TRANSFERRING

Once the unit is positioned for use, use the following procedure to transfer to the seat and into the water. Only persons healthy enough for water activities should use the Splash!. Users should consult with their physician to determine if water activities are appropriate for the User:

- Keep fingers and hands clear of hoist arms during use.
- Rotate the seat to either side of hoist for best transfer position.
- Raise or lower the seat to proper transfer height.
- Transfer onto the seat, ensuring that the user's weight is centered on seat. Armrests can be rotated up if necessary. If user has a wheelchair, keep the wheelchair close by for easy retrieval.
- Fasten Seat Belt - thread loose end of belt strap through buckle - pull tight - to close - press latch down on belt material.
- Raise seat to allow enough leg room for rotation.
- Rotate seat to the 12:00 position, over the water.
- Lower the seat into the pool. The waterproof hand control can remain connected to seat if swimmer is operating hoist.
- Unfasten Seat Belt - grasp latch and lift up, pull loose end from latch.
- When finished, return to the seat, ensuring user's weight is centered on seat.
- Fasten Seat Belt.
- Raise seat to allow enough leg room for rotation.
- Rotate seat to original transfer position.
- Raise or lower seat to proper transfer height.
- Unfasten Seat Belt.
- Transfer off of the seat.

IN CASE OF HAND CONTROL FAILURE

Lifting failure - In the event of a lifting failure, there are control buttons built into the control box. Press the appropriate up or down/left or right button located on the front panel of the control box.

If the Splash! will be used by a disabled person living on their own, a communication device should be installed in the area of use to call for assistance in the event of an emergency.

Turning failure - If the hoist will not turn electronically, unplug the motor cord from the controller (see pg.6), then manually rotate the mast.

If the Splash! will be used by a disabled person living on their own, a communication device should be installed in the area of use to call for assistance in the event of an emergency.

STANDARD ACCESSORIES/OPTIONAL ACCESSORIES

The following items are included with all aquatic patient hoist models:

- Seat Belt Assembly - Nylon water-resistant belt for added security.
- Battery/Charger – 24-volt rechargeable battery.
- Console/Battery Cover – Protects battery and control unit from exposure to UV and moisture (Tan).

Optional accessories may be purchased for your Splash! hoist through your Authorized Reseller. The following accessories are available:

Total Cover - # 920-5000: Made of weather resistant nylon material to keep unit protected from elements when not in use.

Spine Board Attachment - # 500-1000: Can be used to convert hoist for use with any standard spine board. (Spine Board not included)

Splash! Caddy - # 400-0000 - Facilitates handling, transporting and storing the Splash! Simplifies both insertion and removal from deck anchor and can be used as a storage rack when hoist is not in use.

Anchor & Cap – # 300-6600L – LiftLock2 deck anchor measures 2.875" / 73 mm OD, 2.75" / 70 mm ID. Includes cap and bonding screw.

MAINTENANCE and CLEANSING

Minimal maintenance will prolong the life of your hoist. Keep all electronic components clean and dry. Excessive moisture collection can affect battery and hoist performance and could lead to battery failure and/or the hoist failing to operate. If the hoist is used outdoors, an optional full cover is available and recommended.

Owners of hoist should be aware of any applicable local, state/provincial or federal/national regulations regarding the inspection and or testing of hoists.

The following schedule shall be performed to insure proper operation with the Daily items performed before each use:

| Maintenance Performed | Daily | Weekly | Monthly |
|--|-------|--------|---------|
| Check battery level before each use / Charge battery daily | ✓ | | |
| Wipe Control Box and battery connection with a clean dry rag | ✓ | | |
| Examine hoist for any damage, loose or missing hardware | ✓ | | |
| Test for normal operation | ✓ | | |
| Spray gear assembly with a heavy-duty rust inhibitor/lubricant such as LPS 3 - Heavy-Duty Inhibitor | | ✓ | |
| Make sure all cable connections are properly secured | | | ✓ |
| Inspect hoist frame, mast, support arm and seat assembly for rust | | | ✓ |
| Cleansing Performed – after each use | | | |
| Rinse seat and seatbelt with fresh water between each use - Cleanse seat and seatbelt with a disinfectant solution of 1:100 dilution of household bleach to fresh water and then rinse with fresh water and dry entire hoist daily. In the event of a contamination incident such patient/user excreta - cleanse seat and seatbelt immediately with the disinfectant solution* | ✓ | | |
| Cleanse all battery connections with a nylon scouring pad | | | ✓ |
| Cleanse all metallic surfaces with a cleaner wax to maintain the finish of the hoist | | | ✓ |

* When using the disinfection solution avoid direct contact with the skin and eyes. In the event of a contamination incident - immerse the seat belt in the disinfection solution for 10 min. and then rinse thoroughly with fresh water.

TROUBLE SHOOTING

Be sure the battery is fully charged before troubleshooting.

Hoist **does not rotate**

Does hoist raise or lower?

Yes.

1. Check connection to Control Box. Be sure plug is pushed in all the way.
2. Check hand control connection to Control Box for damaged pins.
3. Check connections on terminal block located on frame for loose wires.
4. Check connection cable for damage.
5. Try operating the hoist using the control buttons on the front panel of the controller. If the hoist rotates when using the buttons on the control box, the hand control is likely the problem.
6. If the hoist does not rotate when using the buttons on the control box, reverse the motor cables as follows: Locate the area on the Control Box where the cables are attached. Swap the actuator cable from connector #2 with the 24v motor cable from connector #1. Activate the up and down buttons on the hand control. If hoist rotates, the problem is likely the hand control. If hoist does not rotate, the problem is likely the 24v motor.
7. Contact your Authorized Reseller or S.R. Smith for replacement information.

Does hoist raise or lower?

No.

1. Check battery charge level.
2. Check battery connection.
3. Use another fully charged battery. If hoist continues to not function, replace the Control Box.

Hoist **does not Raise or Lower**

Does hoist rotate?

Yes.

1. Check connection to Control Box. Be sure plug is pushed in all the way.
2. Check hand control connection to Control Box for damaged pins.
3. Check connection cable for damage.
4. Activate the up and down buttons on the front panel of the control box. If hoist raises and lowers, the problem is likely the hand control.
5. If the hoist does not raise and lower when using the buttons on the control box, reverse the cables as follows: Locate the area on the Control Box where the cables are attached. Swap the actuator cable from the connector #2 and the 24v motor cable from connector #1. Activate the left and right buttons on the hand control. If the hoist raises and lowers, the problem is likely the hand control. If the hoist does not raise and lower, the problem is likely the Actuator.
6. Contact your Authorized Reseller or S.R. Smith for component replacement information.

Does hoist rotate?

No.

1. Check battery charge level.
2. Check battery connection.
3. Use another fully charged battery. If hoist does not function, replace the Control Box.

LONG-TERM STORAGE

When storing the hoist for an extended period of time:

- Wash seat with disinfectant solution and then rinse with fresh water and dry entire hoist
- Spray gear assembly with a heavy-duty rust inhibitor and lubricant such as LPS 3
- Keep the battery on the charger in a dry temperature controlled area
- Cover unit and store in a dry location away from pool chemicals

CUSTOMER CARE

Customers are encouraged to read and obey all of the user instructions listed in this manual whenever using the hoist. Comply with all Caution, Warning, Operating Instructions and Labels located on the hoist. If the hoist will be used by a disabled person independently, a communication device should be available in the area in the event of an emergency. Only persons healthy enough for water activities should use the hoist. Users should consult with their physician to determine if water activities are appropriate for their condition. Keep fingers and hands clear of hoist arms or pinch points during use.

In the event of a malfunction of the hoist or serious incident to a user, contact SR Smith at 1-800-824-4387 or email at customercare@srsmith.com.

PRODUCT REGISTRATION & WARRANTY INFORMATION

Register your hoist at **srsmith.com**. Product registration ensures you receive timely information about product updates and in the event of a warranty issue, helps us process claims more efficiently.

The S.R. Smith warranty becomes effective on the date of manufacture.

To initiate a warranty replacement, Please follow the process outlined below.

1. **Take photos of the damaged product.**
 - a) The photo must include the entire unit
 - b) Also include one photo or more of the damaged area.
2. **Write down or take a photos of the serial # sticker from the product.**

S.R. Smith provides a serial # for every pool hoist we produce. The sticker with the serial number can be found at the bottom of the mast near the base.
3. **Attach the photos and the serial # to a written request for replacement under the S.R. Smith warranty.** Please include the following information:
 - a) Product name and description.
 - b) Date of purchase and/or date of installation.
 - c) Description of damage.
 - d) Shipping address with a contact name and phone number.
4. **Send photos, serial # sticker and your written request by email or mail to customercare@srsmith.com or:**

S.R. Smith, LLC
PO Box 400
1017 SW Berg Pkwy
Canby, OR 97013
Attn: Warranty Specialist

****NOTE:** Missing information will result in a processing delay and possibly denial of your claim.

Should you have any questions regarding this process, please contact
S.R. Smith's Warranty specialist at 800.824.4387 or 503.266.2231 or email customercare@srsmith.com

SPECIFICATIONS

1. Dimensions/Capacity

| | |
|----------------------------|---|
| Overall Height | 66.25"/168cm |
| Base Dimensions | 19.25"/49cm Dia. |
| Total Weight | 160 lb/72.5 kg |
| Overall Length (footprint) | 90"/229cm (fully extended, with footrest) 68.75"/176cm (fully retracted, with footrest) 40"/102cm (in stored position, no footrest) |
| Power | 24V DC |
| Battery Life | 30 cycles (approx.) |
| Lifting Capacity | 400 lb/181 kg - 300 lb/136 kg (Splash! Extended Reach) |
| Anchor Reaction Load | |
| Vertical | 525 lb/238 kg (Splash!/Hi/Lo) 430 lb/195 kg (Splash! ER) |
| Torque | 1820 ft lb/2468 NM (Splash!/Hi/Lo) 1875 ft lb/2542 NM (Splash! ER) |
| Seat Width | 23"/58.5cm |

2. Actuator

| | |
|-------------|--------------------------------|
| Lifting | Screw Type Mechanical Actuator |
| Max. Thrust | 1680 lb/7472N |
| Voltage | 24V DC |
| Max. Amp | 9 |
| Max. Speed | 0.59 inch/sec./1.49cm/sec. |

3. Motor

| | |
|---------------|----------------|
| Rotation | 24 VDC, 13 RPM |
| Gearing Ratio | 9:1 |

4. Battery

| | |
|-------------------|----------------------------|
| Power | 24 VDC, IP65 Gel Lead Acid |
| Temperature Range | 41 F (5 C) to 104 F (40 C) |

5. Range of Motion

| | |
|------------|---|
| Lifting | Variable to configure to each pool. 44"- 58"/112cm – 147cm total travel from highest to lowest point w/standard actuator. |
| Seat Depth | 18-20"/46cm – 51cm below water line. |
| Rotation | 359° |

6. Noise

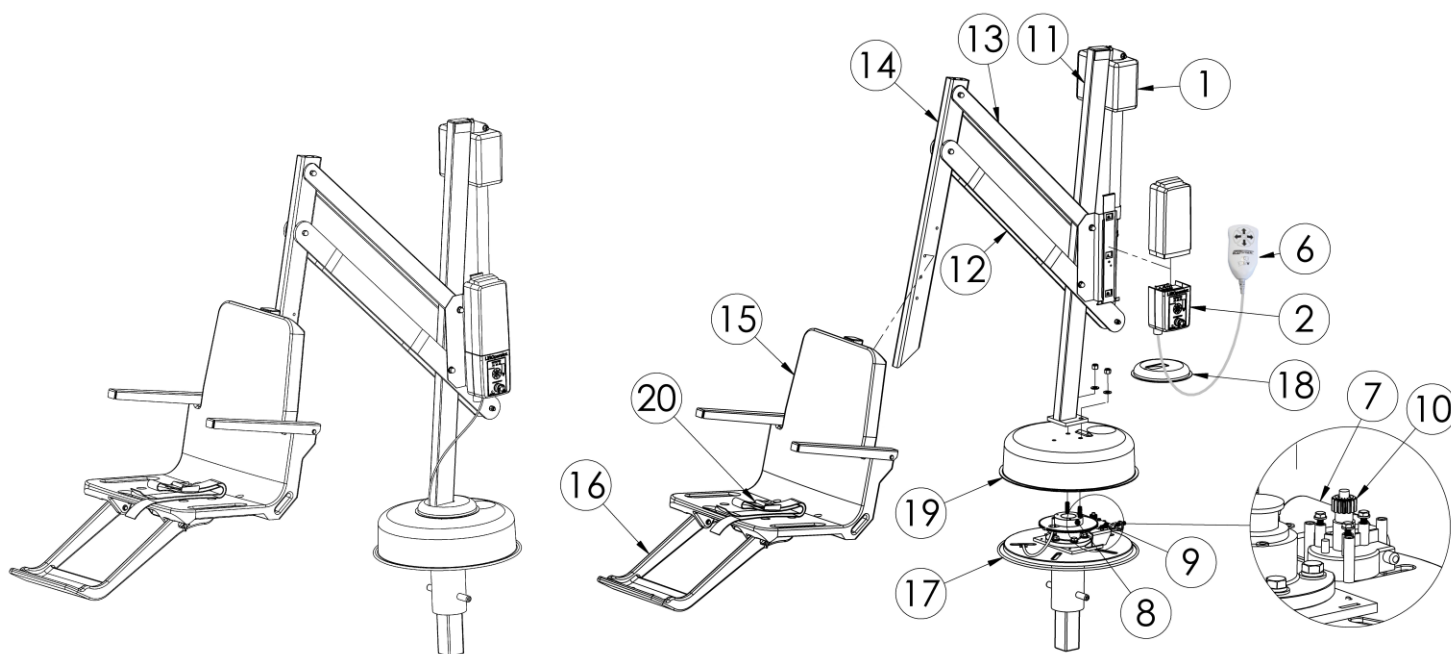
Noise level below 50 dB (A), measured according to DS/EN ISO 3746"

7. Materials and Finish

| | |
|---------------|---|
| Frame | Powder Coated Stainless Steel |
| Housing | Vacuum Formed ABS Plastic |
| Arms | Powder Coated Aluminum |
| Mast | Powder Coated Stainless Steel |
| Seat Assembly | Seat: Roto-Molded Plastic Frame: Powder Coated Stainless Steel |
| Covers | Urethane coated nylon |

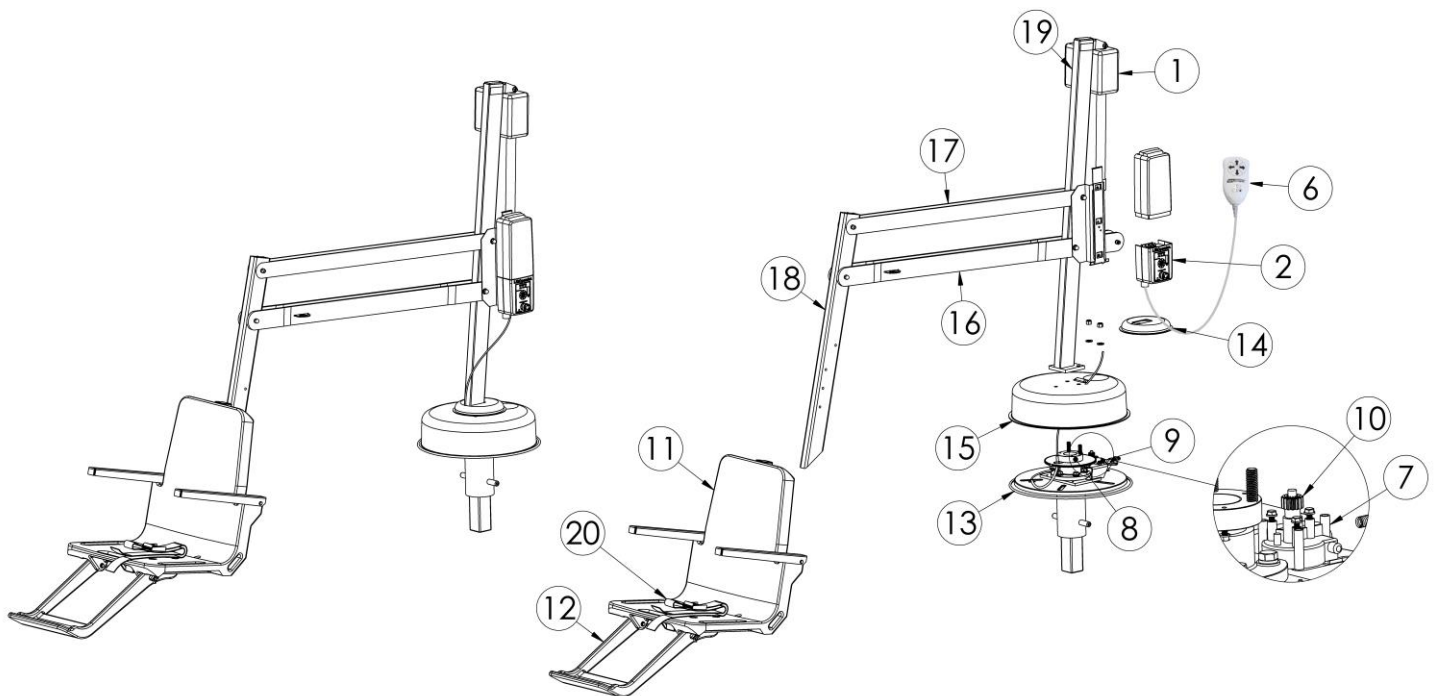
PARTS LIST (SPLASH!)

| Item # | Part # | Description |
|--------|-----------|--|
| 1 | 100-5000A | LA34 Actuator |
| 2 | 1001499 | 4 Button Control Unit |
| 4 | 1001495 | Battery Pack |
| 5 | 1001530 | Battery Charger (not shown) |
| 6 | 100-4000A | Hand Control |
| 7 | 120-1100 | 24v Motor |
| 8 | 135-1000 | Hub Assembly |
| 9 | 120-1000 | Motor Mount Assembly |
| 10 | 800-5065 | Small Gear |
| 11 | 150-1100A | Mast Assembly |
| 12 | 150-1200A | Actuator Arm Assembly |
| 13 | 150-1300A | Support Arm Assembly |
| 14 | 150-1400A | Seat Arm |
| 15 | 160-8000A | Seat Assembly |
| 16 | 160-2300A | Foot Rest |
| 17 | 300-1100 | Splash! Base Assembly |
| 18 | 300-5200A | Mast Collar |
| 19 | 300-5000A | Splash! Housing |
| 20 | 900-1000 | Seat Belt |
| 21 | 910-1000T | Console/Battery Cover (Tan) (not shown) |
| 22 | 940-1100 | Splash! Mast Cover (Optional Accessory, not shown) |
| 23 | 900-6000 | Stability Strap (Optional Accessory, Not Shown) |
| 24 | 970-5000 | Seat Cover (Optional Accessory, Not Shown) |



PARTS LIST (SPLASH EXTENDED REACH)

| Item # | Part # | Description |
|--------|-----------|--|
| 1 | 100-5000A | LA34 Actuator |
| 2 | 1001499 | 4 Button Control Unit |
| 4 | 1001495 | Battery Pack |
| 5 | 1001530 | Battery Charger (not shown) |
| 6 | 100-4000A | Hand Control |
| 7 | 120-1100 | 24v M18otor |
| 8 | 135-1000 | Hub Assembly |
| 9 | 120-1000 | Motor Mount Assembly |
| 10 | 800-5065 | Small Gear |
| 11 | 160-8000A | Seat Assembly |
| 12 | 160-2300A | Foot Rest |
| 13 | 300-1100 | Splash! Base Assembly |
| 14 | 300-5200A | Mast Collar |
| 15 | 300-5000A | Splash! Housing |
| 16 | 325-1200A | ER Actuator Arm Assembly |
| 17 | 325-1300A | ER Tension Arm Assembly |
| 18 | 150-1400A | ER Seat Arm Assembly |
| 19 | 150-1100A | ER Mast Assembly |
| 20 | 900-1000 | Seat Belt |
| 21 | 910-1000T | Console/Battery Cover (Tan) (not shown) |
| 22 | 940-1100 | Splash! Mast Cover (Optional Accessory, not shown) |
| 23 | 900-6000 | Stability Strap (Optional Accessory, Not Shown) |
| 24 | 970-5000 | Seat Cover (Optional Accessory, Not Shown) |



PARTS LIST (SPLASH EXTENDED REACH HI/LO or SPA)

| Item # | Part # | Description |
|--------|------------|--|
| 1 | 100-5000A | LA34 Actuator |
| 2 | 1001499 | 4 Button Control Unit |
| 4 | 1001495 | Replacement Battery Pack (not shown) |
| 5 | 1001530 | Battery Charger (not shown) |
| 6 | 100-4000A | Hand Control |
| 7 | 120-1100 | 24v Motor |
| 8 | 135-1000 | Hub Assembly |
| 9 | 120-1000 | Motor Mount Assembly |
| 10 | 800-5065 | Small Gear |
| 11 | 160-9000A | Seat Assembly Hi/Lo |
| 12 | 160-2300A | Foot Rest |
| 13 | 300-1100 | Splash! Base Assembly |
| 14 | 300-5200A | Mast Collar |
| 15 | 300-5000A | Splash! Housing |
| 16 | 325-1400A | ER Hi/Lo Actuator Arm Assembly |
| 17 | 325-1500A | ER Hi/Lo Tension Arm Assembly |
| 18 | 150-2400A | ER Hi/Lo Seat Arm Assembly |
| 19 | 150-2100A | ER Hi/Lo Mast Assembly |
| 20 | 900-1000 | Seat Belt |
| 21 | 910-1000T | Console/Battery Cover (Tan) (not shown) |
| 22 | 940-2000 | Splash! Hi/Lo Mast Cover (Optional Accessory, not shown) |
| 23 | 160-8000A* | Seat Assembly* (not shown) |
| 24 | 900-6000 | Stability Strap (Optional Accessory, Not Shown) |
| 25 | 970-5000 | Seat Cover (Optional Accessory, Not Shown) |

*For Spa Model Only

